

Seamless Communications Group

SCG UC Productivity Tools ©

Cisco Unified Communications (UC)
Communications Manager(CM)
Unity Connection (CUC)

SCG proprietary solutions provide unsurpassed capabilities for CM and CUC transformation needs. Our solution streamlines aspects of gathering critical site data needs and device programming for the entire team. Years of experience with testimonials, case study and award to back it up.

Our solutions perform well beyond any method currently available in the industry.

"Improving UC integration from Customer to Setup"

Our tools provide a variety of functional process improvements that can include:

- MAC XFER provides accurate MAC transfer identified by phone model per site.
- Label Tool provides formatted 2"x4" Avery labels to be used by FE and SA to enable accurate and quicker physical placement of phone devices.
- USER LOOKUP enables User ID lookup prior to BAT Tool which enables PE and PM to address missing or incorrect User IDs required for CUWL licensing.
- CM UP Convert used exclusively by SCG, and enables CM up converting from older versions of CM as well as other PBX providers. Information is formatted to perform a preliminary PDS which is then provided to Site Administrators (SA).
- SCG BAT Tool enables a single person (PE) to program phone devices for CM and CUC mail boxes without the need for multiple per phone model - per phone button template files.
 - * Contact us for legacy phone model support needs
 - * SLA options include:
 - * Basic or Advanced
 - * One to four teams
 - * Five to twenty personnel simultaneously accessing and updating needed information
 - * Reports, Labels, and CSV files ready for use in seconds

Our PDS enables a single location for numerous required data needed to program phone devices and organize site information. Accessible anytime by all team members.

SCG UC Productivity Tools© enables your teams to perform end point transformation in less time with a significant reduction in errors when compared to manual, self provisioning, and other programming methods.

Instead of Move-Add-Change (MAC) due to errors on your part work more closely with your customer to ensure they more fully understood their needs reducing errors.

Become more customer centric. Best in class SCG UC Productivity Tools©. Enabling you to succeed while others only talk.

Our methods simply reduce:

Time of integration

Programming Errors

Enabling increased personal customer focus

making Day 1 a lighter day



Time saving tools for your transformation needs info@scgconnect.com