



Seamless Communications Group

SCG UC Productivity Tools ©

CUCM

Unity Connection

SCG proprietary solutions provide unsurpassed capabilities for Cisco CUCM and Unity Connection transformation needs. Our solution streamlines aspects of gathering critical site data needs for the entire team.

Our solutions perform well beyond any method currently available in the industry.

Our tool sets are built around the entire team of Program Manager (PM), Field Engineer (FE), Program Engineer (PE), Design Engineer (DE) and Site Administrator (SA). Enabling customer and engineering professionals the ability to work together. Desktop, laptop, or smart device from OSX, Windows or Linux operating systems. Flexibility and accessibility for the entire team.

Application	Utilized by
Phone Device Survey (PDS)	PM, FE, DE, PE and SAs
MAC Xfer - Label Tool	PE
SCG CUCM UP Tool (User-Phone info)	PE
Call Manager (CM) UP Convert Tool	PE
SCG BAT Tool	PE

CUCM capabilities:	
We integrate the following into our all device detail files - Multiple special BAT Phone Button Templates and files NOT required	
Phone models	All currently available Cisco Phone Models MGCP or SIP *
SIP	As a single line device used for soft clients like BRIA
CIPC	Cisco IP Communicator
CUWL	By associating User ID to a phone device
User Update	Supports LDAP integration
Call PickUp	Used for Call PickUp per phone included in the group
Device Report	Single page pdf that identifies devices, wall mounts and headsets required
Installation Report	Single page pdf that includes Location, User info, MAC and Serial Number
Installation Labels	2"x 4" formatted Avery labels to aide in deployment of phone devices
Reports	Team, Site Information, MAX XFER, PUG, Change Log...

Unity Connection capabilities:	
Voice Mail and Email	SMTP and User ID for LDAP integration assigned to distribution lists
Voice Mail only	User ID for LDAP integration assigned to distribution lists

Our tools provide a variety of functional process improvements, including the following:

- PDS enables a single location for numerous required data needed to program phone devices and organize site information.
- MAC XFER provides accurate MAC transfer identified by phone model per site.
- Label Tool provides formatted 2"x4" Avery labels to be used by FE and SA to enable accurate and quicker physical placement of phone devices.
- USER LOOKUP enables User ID lookup prior to BAT Tool which enables PE and PM to address missing or incorrect User IDs required for CUWL licensing.
- CM UP Convert used exclusively by SCG, and enables CM up converting from older versions of CM as well as other PBX providers. Information is formatted to perform a preliminary PDS which is then provided to Site Administrators (SA).
- SCG BAT Tool enables a single person (PE) to program phone devices and Unity Connection mail boxes without the need for multiple per phone model - per phone button template files.
 - * Contact us for legacy phone model support needs
 - * SLA options include:
 - * Basic
 - * Advanced
 - * Phone Button Templates
 - * Site splash web page

SCG UC Productivity Tools© enables your teams to perform end point transformation in less time with a significant reduction in errors when compared to manual and other programming methods. Instead of Move-Add-Change (MAC) due to errors on your part work more closely with your customer to ensure they more fully understood their needs.

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Our methods simply reduce:

Time of integration

Programming Errors

Enabling increased personal customer focus

making Day 1 a lighter day



Time saving tools for your transformation needs info@scgconnect.com