

# Statement of Capability - UC

*"Improving UC integration from Customer to Setup"*

Seamless Communications Group provides the following capabilities.

Cisco UC Productivity Tools© PDS™. This is a professional tool for Cisco Gold, Global Gold, Master Certified UC Partners who perform Cisco Unified Communications Manager (UCM) and Cisco Unity Connection (CUC) installation, and follow on administration of that Cisco UC UCM and CUC telecommunications enterprise system.

- **How could SCG be a Prime?**
  - When an organization needing Cisco UC UCM or CUC installation, implementation and administration is the Cisco Gold, Global Gold, Master Certified UC Partner. Or said organization desires process improvement management tool to be utilized in said effort. In either case said organization would direct contract SCG to participate in Cisco UC capital improvement project through TASK Order or appropriate contract mechanism.
- **How could SCG be a Sub Contractor?**
  - When an organization **is not** the Cisco Gold, Global Gold, Master Certified UC Partner and desires this process improvement productivity management tools to be utilized in said effort and requires a company to be that Cisco entity. In that case the company would contract SCG through TASK Order or appropriate contract mechanism with the Prime.

## Point of Contact (POC)

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FEIN	FSC	NAICS Codes		PSC	NIGP
20-3808203	AC	541519	Other Computer services	D320	280-29-00
<b>DUNS</b>	AC6	517919	All Other Telecommunications	AC65	725-31-00
785620050		561621	Security Systems Services	D316	918-95-00
<b>CAGE</b>		334210	Telephone	AC56	208-90-00
4LLL3		334290	Other communications	D319	208-90-73
		423610	Electrical apparatus	D318	918-93-00
		238210	Electrical Contractors	U012	920-37-00
				AC67	936-73-00
				D302	990-50-00
					680-02-00



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## **IT - Network - Unified Communications:**

**Cisco UC:** Team members including site personnel easily access information anytime of day. Our hub makes day one a streamlined process, with minimal error rates & reduced resolution/fix times.

**Structured naming convention:** Consistent and flexible adhering to Cisco best practices. Enables personnel to quickly zero in on whats needed for faster and easier administration or trouble resolution of multi site-multi organizational implementations

**Network:** Full rack capabilities. Install L2-L3 equipment and setup. L1 copper, fiber, wireless installation and setup. Full stack capable.

**IT:** Network management of L2-L3 devices, OSX-Windows-Linux operating system installation and management, Database MySQL, MS-SQL, Access, VBA setup - development and administration. Software development. Full stack capable.

## **Physical Security Management Solutions:**

SCG provides patented solutions for organizations requiring enterprise electronic physical security capabilities. Enables integration of existing electronically controlled egress devices and sensors addressing TSA and DHS directives such as portable command and control, force multiplier, improved situational awareness into a seamless control capability. From everyday use to emergency needs.

### **All aspects integrated into our solution provide:**

- Secure: DFARS 252.204-7012 compliant - VPN, SSL
- First Alert: Emergency - Blue Light phones, Sensor(s)
- Physical Control: Doors, Gates, Elevators, Escalators, Lights, Cameras, Sensors...
- Notification: Automated Email, SMS, MMS to Trusted personnel
- Reports: Incident reports of all actions within seconds

### **Benefits:**

- Mobile Command and Control
- Trusted Responders take Immediate Control of the Incident and the perimeter
- Real time Monitoring of 'Trusted Responders' Physical Control Actions Performed
- Instant Automatic Incident Reporting
- Force Multiplier
- Improved Situational Awareness
- Seamlessly integrate existing egress controlled devices, blue light and emergency phones, cameras, and sensors.

SCG is a development and sales partner with Apple, Axis, Bosch, Cisco, Digium, Microsoft, Sangoma, Synology, WD, XOJO and others